



Virtual Royal Air Force
UK GDPR PRIVACY POLICY
2023



PRIVACY POLICY

Effective - 12 - Dec - 2023

Virtual Royal Air Force (Referred to as vRAF hereafter) complies with the UK General Data Protection Regulation (UK GDPR) and with the Children's Online Privacy Protection Act of 1998 (COPPA).

Purpose of policy

This policy has been put in place to achieve the following aims:

- To comply with the law, particularly the UK General Data Protection Regulation and with the Children's Online Privacy Protection Act of 1998 (COPPA).
- To ensure good data protection practice
- To protect members, staff, and other individuals
- To protect the Virtual Royal Air Force organisation

Age Limitation

Pilots must be a minimum of 18 years of age in order to apply for membership and fly with vRAF.

Personal Data We Collect

vRAF collects the following personal data:

- Forename, Surname
- VAPTAMS PIN (Encrypted)
- Date of Birth
- Email Address
- VATSIM ID
- IP Address

Consent to Collect Data

We collect information from you when register on our website, fill out a form, or submit any information through ATAMS (i.e. submitting a 414 Report). When registering on our site, as appropriate, you will be asked to enter your details as above. You may, however, visit our site anonymously.

By applying to vRAF and using our site and services, you are giving vRAF permission to collect personal data that will only be used by vRAF.

How We Use the Information We Collect

vRAF uses your data for the purpose of conducting services offered by vRAF such as but not limited to the participation as a vRAF pilot, pilot certifications, pilot advancements, access to aircraft, scenery, and awards offered by vRAF. Some of this data is also used in cookies. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser [if you allow this] that enables the site's or service provider's systems to recognise your browser and capture and remember certain information. We use cookies to understand and save your preferences for future visits (i.e. keep you logged into the website). Although the use of cookies in your web browser is not mandatory, they aid in allowing the web browser to remain logged into our website. Any of the information we collect from you may be used in one of the following ways:

- To maintain your status as an active pilot.
 - Your information helps us establish and update your profile, as well as keep track of your progress while flying for the VSOA
- To personalise your experience
 - Your information helps us to better respond to your individual needs.
- To improve our website.
 - We continually strive to improve our website offerings based on the information and feedback we receive from you.
- To improve our operations.
 - Your information helps us to effectively streamline our operations.
- To administer an event such as those conducted on the VATSIM network.
- To send periodic emails.
 - The e-mail address you provide may be used to send you information, respond to inquiries, and/or other requests or questions

Data Retention:

vRAF will retain your data whilst you are an active pilot within the organisation. When you leave or are rejected from the organisation the following data will be retained for a period of five (5) years in order to process any future re-applications;

- Forename, Surname
- VATSIM CID
- Reason for leaving or rejection

Personal Information Distribution:

We do not and never sell, trade, or otherwise transfer to outside parties any of your personally identifiable information. This does not include trusted third parties who assist us in operating our website or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce site policies, or protect ours or others rights, property, or safety.

Transparency and Choice:

We will be transparent about our practices so that you can make meaningful choices about how your personal information is used. If we make a material change, we will provide prominent notice by posting a notice on our service on this website page and/or we will notify you through Discord and as a NOTAM on VAPTAMS, or by email (if you have provided an email address to us).

Data Controller:

User data collected by vRAF is managed by the vRAF management team. We implement a variety of security measures to maintain the safety of our personal information when you enter, submit, or access your personal information. Please note that we cannot guarantee that any data transmission over the internet is completely secure. Our email address for this team is: aircommand@vraf.net . If we decide to change our privacy policy, an email will be sent to all vRAF members and to the VATSIM.net VSOA department. Additionally, we will post notice about these changes on Discord and as a NOTAM on VAPTAMS